Hello and welcome to Central Regional TAFE!

Logging into Emails at TAFE with Office 365

To access your TAFE Office 365 account and other online TAFE resources you will need your Student ID and password.

As a student of Central Regional TAFE, you are given a Student ID number that will have a letter followed by 6 digits or an 8-digit number starting with 500, E00, G00 or D00 E.g. G001111, E001111, D001111 or 50001111.

This number was sent with your welcome email following your enrolment.

Username: StudentID@tafe.wa.edu.au

Default Password: tafewaddmmyyyy

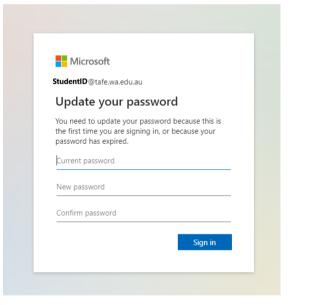
Your default password for our systems will be <u>tafewa</u> followed by your date of birth in <u>ddmmyyyy</u> format. i.e. tafewa19021985

Services will be available for login 48 hours after enrolling.

- 1. Logging in to your O365 account can be achieved in two ways.
 - a) You can access it through Student portal > Office 365 Student email > Log In now button.

OR

- b) You can directly go to office.com and press sign in to access your email.
- The first time you log into Office 365, use the default password and it will prompt you to setup your own password. The new password needs to be a minimum of forteen (14) characters in length with <u>no other complexity requirements</u>. You cannot use your name or the word Tafe though.



Please remember this password as this is your password for all TAFE systems.

To keep your account secure you will need to setup a 2nd authentication method (MFA). A More Information Required box will pop up so click Next on this step. You have two options available for 2nd level authentication. You need to select TWO (2) minimum authentication methods for each of the options.

Recommended option:

Option 1 - Microsoft Authenticator App and a Phone Number

Microsoft Authenticator App can be downloaded from Google and Apple App stores. Once downloaded and installed, Press **Next**.

	Keep	your account secu	re
You	r organization requires ye	ou to set up the following methods of	proving who you are.
		Method 1 of 2: App	
	2 App		2 Phone
Microso	ft Authentica	tor	
)	Set up your acc	COUNT	
l want to set up	a different method		Back Next Skip setup

Open the **Microsoft Authenticator** app, select **allow notifications** (if prompted). In the app select **Add account** from the **Plus** icon on the upper-right, and then select **Work or school account**. This will give you an option to scan the QR Code that will appear in the following step. **Please scan the QR Code on your screen. Do not scan the QR Code in the following example.**

You may receive a prompt asking whether to allow the app to access your camera (iOS) or to allow the app to take pictures and record video (Android). You must select **Allow** so the authenticator app can access your camera to take a picture of the QR code in the next step.

Microsoft A	uthenticator		
	Scan the QR coc	le	
	Use the Microsoft Authenticator app to scan the QR code. This will connect the Microsoft Authenticator app with your account.		
	Can't scan image?		
		Back	Next

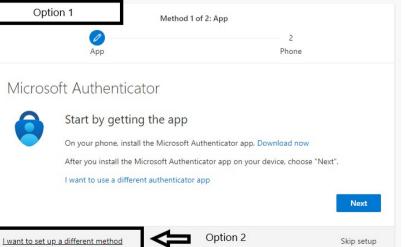
The authenticator app will add your work or school account without requiring any additional information from you. However, if the QR code reader can't read the code, you can select **Can't scan the QR code** and manually enter the code and URL into the Microsoft Authenticator app. For more information about manually adding a code, see <u>Manually add an account to the app.</u>

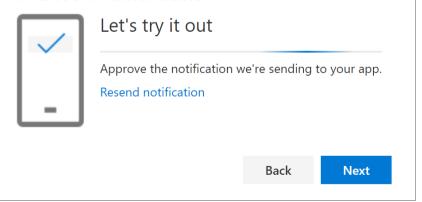
Select **Next** on the Scan the QR code page on your computer. A notification is sent to the Microsoft Authenticator app on your mobile device, to test your account.

Microsoft Authenticator

Keep your account secure

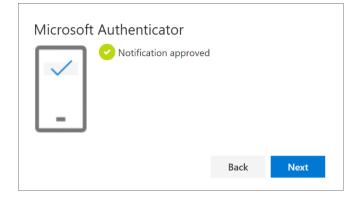
Your organization requires you to set up the following methods of proving who you are.





Approve the notification in the Microsoft Authenticator app, and then select **Next**. Your security info is updated to use the Microsoft Authenticator app by default and to verify your identity when using two-factor verification (MFA).

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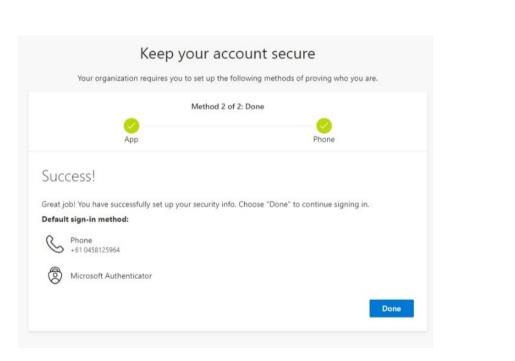
Voila, you are done with the hard Part. Press **Next**, it will take you to the page to add the second authentication method, which will be to add your **phone number**. This one is straight forward, use your phone number to complete this step, you can use either of options, **Text or Call**. Once you enter your phone number click **Next**

	Method 2 of 2	t: Phone
Арр		Phone
Phone		
1010		
	answering a call on your p	none or texting a code to your phone.
		none or texting a code to your phone.
'ou can prove who you are by	u like to use?	none or texting a code to your phone. Enter phone number
'ou can prove who you are by What phone number would yo	u like to use?	

When prompted, please enter the 6-digit code that you received over **Text or Call**.

Keep your account se Your organization requires you to set up the following metho	
Method 2 of 2: Phone	
App	Phone
Phone	
We just sent a 6 digit code to +61 04: . Enter the code below. Enter code	
Resend code	Back Next
want to set up a different method	Skip setup

This will be the final step and you will get the following confirmation on your screen. Click **Done** and you will be taken to the Office 365 welcome page.



Option 2 – Phone Number and Email

If you do not wish to install the Authenticator app on your device select **I want to setup a different method** option.

Option 1	Method 1 of 2	: Арр
	Арр	2 Phone
/licrosoft A	uthenticator	
	uthenticator rt by getting the app	
Sta		enticator app. Download now
Stal	rt by getting the app	1.1. No balance in the first strength of the strength
Star	rt by getting the app your phone, install the Microsoft Authe	or app on your device, choose "Next".

This will require an Email and a phone number as the authentication method.

Keep your acco	ount secure
Your organization requires you to set up the follo	owing methods of proving who you are.
Method 1 of 2:	Email
Email	2 Phone
Email	
What email would you like to use? Enter email	
	Next
want to set up a different method	Skip setup

Please enter a **personal email address** and Press **Next**. You will receive a 6-digit number to your email, **enter the code and click next**, then follow the same procedure to setup your **phone number**. Once complete you will be taken to the Microsoft Office 365 Home Page.

4. Accessing your email from Microsoft Office 365

Once you complete all the steps above, you will be directed to the Microsoft Office 365 Welcome Page, where you will see all the apps available on the left-hand side. All your communication from your Lecturer and CRTAFE will be via Outlook. If You click on Outlook, it will take you to the outlook homepage.

	Microsoft 365	
Home (+) Create P y Content	Welcome to Microsoft 365,	
Feed Apps Outlook		Get started Begin building your Microsoft 365 experience by creating something new. Create new Explore apps
Word Excel	Recommended	

NOTE:

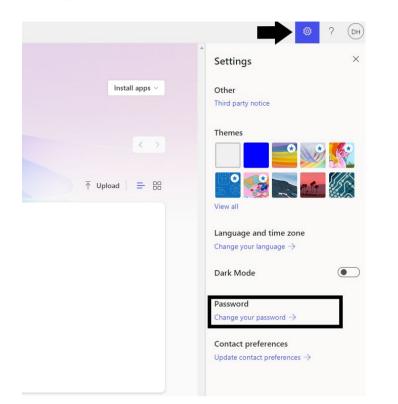
- If you have an existing Office 365 work or school account this might cause issues signing into your Tafe Office 365 account. Please use <u>In Private Window Microsoft Edge</u>, <u>New Incognito Window Chrome</u> or <u>Private window in Safari</u> as this will isolate any synced account on your web browser.
- Student passwords expire every 180 days.

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How to change your TAFE password before it expires

You can change your password from the Office 365 portal.

Sign in to office.com with your work or school account then click on Settings • > Change your Password.



Once clicked, it will take you to the following screen. Enter your old password. ٠ Create a new password and confirm it. Select Submit to finish and change your password.

Change p	bassword	
User ID StudentID@tafe.wa	edu.au	
Old password		
Create new passwo	ord	
Confirm new pass	word	
Submit	Cancel	

How to reset your TAFE password if you forget

You can reset your own password anytime via the Microsoft password reset portal:

http://passwordreset.microsoftonline.com

Enter your student email address and characters in the picture and click Next.

Get back into your account

Follow the instructions and provide your TWO factor verification (MFA) methods. Once complete you can enter a new password.

Get back into your account

verification step 1 > verification step 2 > choose a new password

Please choose the first contact method we should use for verification:

1

○ Email my alternate email	Enter the code displayed in your authenticator app.
○ Text my mobile phone	Enter your verification code
○ Call my mobile phone	Next
○ Call my office phone	
Enter a code from my authenticator app	
verification step 1 ✓ > verification	step 2 > choose a new password

Please choose the second contact method we should use for verification:

○ Email my alternate email	In order to protect your account, we need you to enter your complete mobile phone number (***********47) below. You will then receive a text message with a	
Text my mobile phone	verification code which can be used to reset your password.	
○ Call my mobile phone	Enter your phone number	
○ Call my office phone	Text	

If you can't get this method to work, you can contact your lecturer or Client Services to request a password reset.

Need extra help?

Should you require any extra help:

T 1800 672 700

E info@crtafe.wa.edu.au

Be sure to include your preferred contact phone number in your email so we can call you.

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: *

studentID@tafe.wa.edu.au



Example: user@contoso.onmicrosoft.com or user@contoso.com



Enter the characters in the picture or the words in the audio. *

Next Cancel